

## Social Support request

<b>Service Code</b>	ZHIC-SER8				
<b>Service Name</b>	Social support request.				
<b>Service Description</b>	Provide social support to new reverts enrolled in ZHIC courses after verifying their cases.				
<b>Main Service</b>	Providing social welfare.				
<b>Service Channels</b>	Customer services offices in Al Ain head office or respective branches in Abu Dhabi and Ajman.				
<b>Required Documents</b>	Valid UAE ID.				
<b>Service Application Steps</b>	<ol style="list-style-type: none"> <li>1- Visiting customer service offices personally.</li> <li>2- Filling social support application form.</li> <li>3- Studying applications.</li> <li>4- Replying to customer.</li> <li>5- Receiving counselling.</li> </ol>				
<b>Service Fees</b>	Free.				
<b>Linked Services</b>	Services within government authority			External services	
	Islamic culture courses enrollment			Red crescent Zakat fund	
<b>Beneficiaries of Service</b>	√	Individuals (G2C)	✗	Business Sector (G2B)	✗ Government sector (G2G)
<b>Service Access Visits</b>	2			<b>Service Access Points</b>	2