

Sending for Hajj and Umrah application

Service Code	ZHIC-SER6				
Service Name	Sending for Hajj and Umrah application.				
Service Description	Sending new reverts for Hajj, Umrah, and running workshops to train them to rehearse the intended rites.				
Main Service	Providing social welfare.				
Service Channels	Customer services offices in Al Ain head office or respective branches in Abu Dhabi and Ajman.				
Required Documents	1- Valid UAE ID. 2- Filling an application form. 3- Copy of valid passport and visa. 4- Non-objection letters from employer/sponsor. 5- Recent vaccination card. 6- Meet the following requirements: <ul style="list-style-type: none"> a. First Umrah or Hajj. b. New revert. c. Enrolled in ZHIC educational courses. 				
Service Application Steps	1- Visiting customer service offices personally. 2- Filling Hajj and Umrah application form. 3- Perusing the applications. 4- Attending an interview. 5- Heading the advice of the customer service official. 6- Attending the workshop. 7- Receiving service.				
Service Fees	Free.				
Linked Services	Services within government authority			External services	
	Islamic courses registration			Hajj and Umrah Visa Hajj vaccination program – department of Health	
Beneficiaries of Service	√	Individuals (G2C)	×	Business Sector (G2B)	× Government sector (G2G)
Service Access Visits	4			Service Access Points	1